Culture + Value for Environmental Security



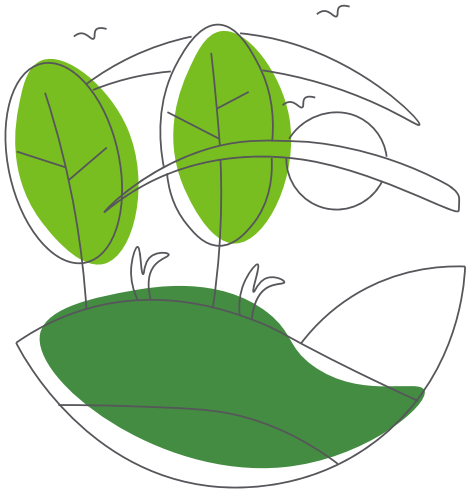
Lachlan James
General Manager Environment (ANZ)

VEOLIA

Acknowledgement



My WARR Journey



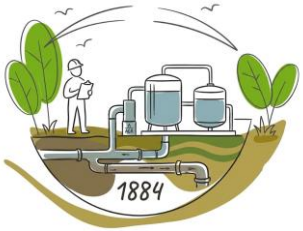




Veolia's WARR Journey













Then... ⟵ **Now...**

Environmental Security









Declining Trust



"We have entered an era of declining trust in institutions…"



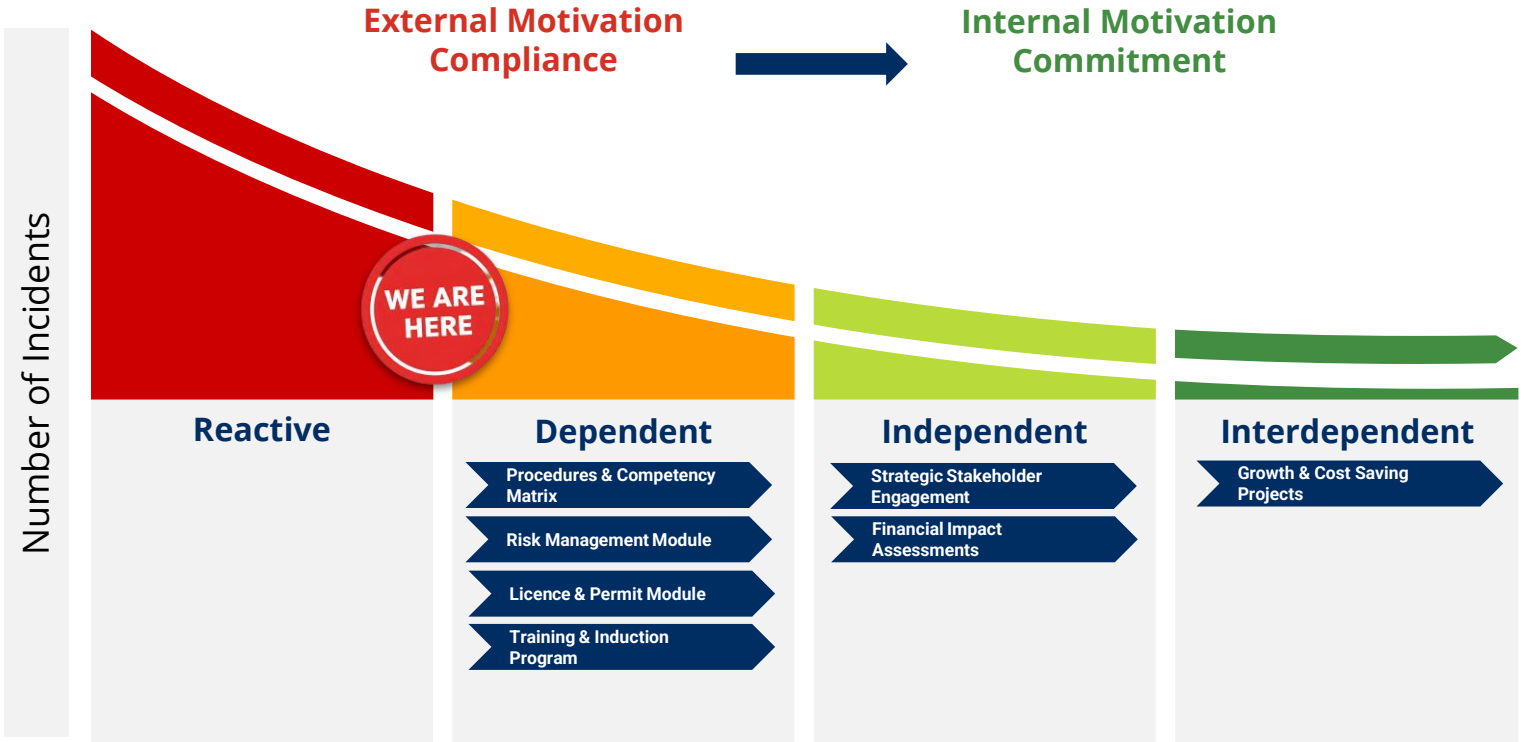
*"Where communities have limited confidence in proponents, **relying on proponents alone** to explain waste-to-energy facilities is **unlikely to build community confidence**."*

Our Performance





Plan for Action



Project EPIC

Environment for Performance, Innovation & Customer Value

VEOLIA



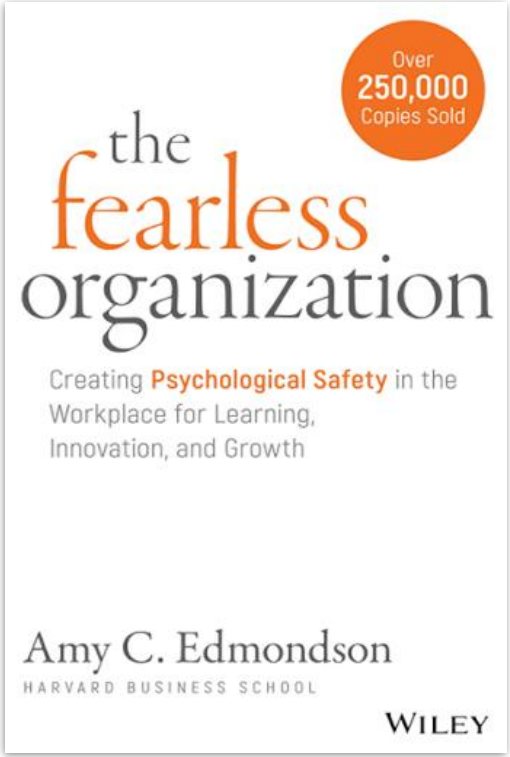
DELIVERED

- ✓ Operational Accountability
- ✓ Licence & Permit Module
- ✓ Risk Management Module
- ✓ Environmental Induction
- ✓ Stakeholder Engagement Strategy

Copy + Adapt

Copy + Adapt

Why do good teams make more errors?



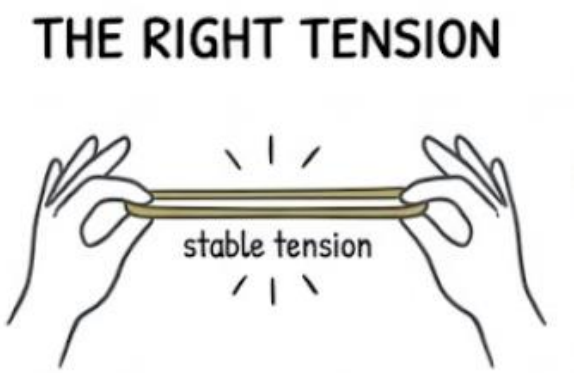
Look + Learn

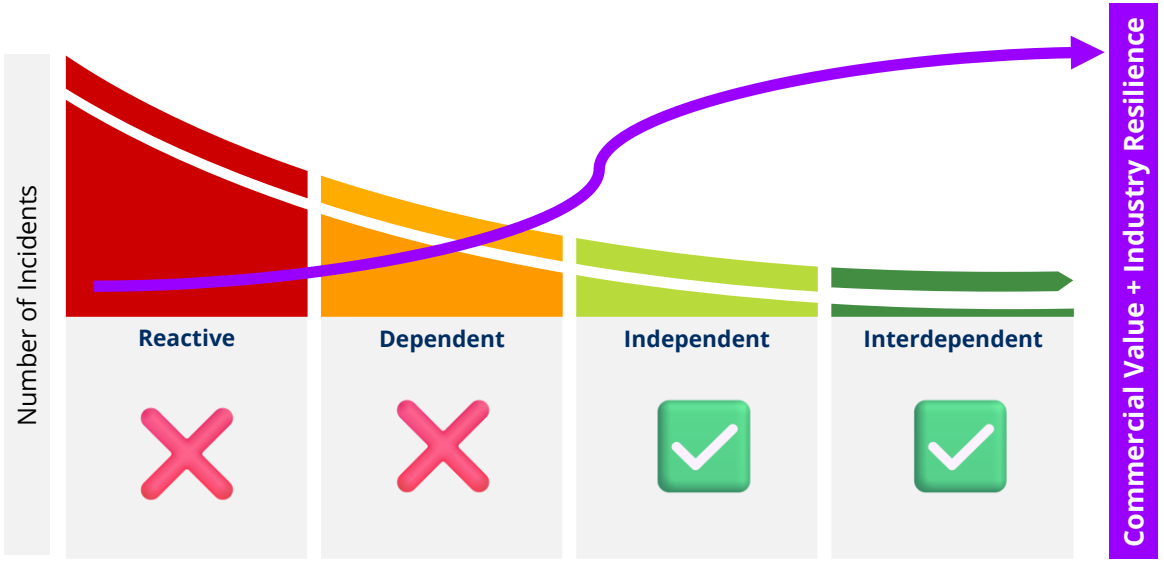
"There is nothing new in the world except the history you do not know"





Can we support each other?





Innovating and coming together to build environmental security

Copy + Adapt 🔄



Compliance by fear ❌



Culture provides value ✅




VEOLIA